



Return Material Authorization (RMA) Form

5586 E. La Palma Ave.
Anaheim, CA 92807
PH : 714-695-0000 Fax: 714-695-1212

ORIGINAL PO: _____ **ORIGINAL Order Date:** _____

Filing Date: _____

Product Item/Items Returning: _____

Reason for Product Return: _____

Company: _____

Address: _____

Contact Name : _____ **Signature:** _____

Please print this form and email back to orders@imagearchlighting.com. Do not send product back until you have an RMA number from the factory.

Return Packaging Instructions Use the guidelines below to package your return. Guidelines for prepping for a return:

- . If possible, use the original Image box and packaging of your part or the replacement part you recieved.
- . On every box being returned, include the following:
 - . RMA number
 - . PO number
- . Ensure the complete product/s is in the same working and reselling conditions.

**** Please Include a copy of this form with all returned units... Units without this form will be scrapped**
**** A credit will not be given nor should a Debit be taken until units have been inspected and approved for Credit.**

NOTE: Ballast wires cut less than 2 inches will be scrapped - NO Credit or Replacements will be issued. I agree that if Drivers are not returned to Image Arch Lighting within 10 days, I will receive a bill for the replacement Drivers and agree to pay all costs.

Return policy Clause

- where a warranty claim is justified, IAL will pay for freight expenses. Image may charge Customer for returned Products that are not found to be defective or nonconforming together with the freight, testing and handling costs associated therewith.

Office Use Only RMA	
No: _____	Date Issued: _____